

Title of the Course	BASICS OF DIGITAL MARKETING		
Amount in credit points/ ECTS)	2/3	Volume (in hours)	80
Prior knowledge	Not needed		
Science Sector			
Science Subsector			
Summary of academic hours	Amount (academic hours)		
Distance learning	40		
Contact hours / video lessons	8		
Exercises, self – assessment questions and tests	14		
Individual work/ discussions in distance	16		
Exams/tests	2		
1st level professional study programme	Business Logistics		
Author(s) of the course	Bak. oec Gustavs Kreicbergs		
Lecturer(s) of the course	Bak. oec Gustavs Kreicbergs		
Goal of the course:	To create an understanding of digital marketing types, platforms, role in brand marketing strategy and development trends in order to develop skills to create targeted digital marketing activities and evaluate results of these activities.		
Requirements for obtaining credit points (structure of course evaluation):	<u>The final evaluation is calculated:</u> Moodle discussion/tasks – 50% Test – 50% <i>For obtaining final evaluation, both activities should hold successful evaluation – not below 4 points.</i> <i>Final evaluation is the average grade in 10-point system, in proportion of percentage distributed amongst both activities</i>		
Study Results			
1. <i>Knowledge:</i> 1.1. A student recognizes the advantages of digital environment in communication with the target audience; 1.2. A student learns and understands the specific terminology of digital marketing. 1.3. A student lists types of different digital media and communication channels with the target audience. 2. <i>Skills:</i> 2.1. A student uses digital tools and methods for the organisation of communication, marketing, product and service trade; 2.2. A student defines the target audience in the digital environment and develops a marketing communication plan; 2.3. A student evaluates the results of digital marketing activities and determines their effectiveness. 3. <i>Competences:</i> 3.1. A student creatively uses various types of digital marketing, channels and tools to achieve certain marketing goals, taking into account the chosen target audience; 3.2. A student uses different types of digital marketing, channels and tools, integrating them into a			
For general use	Valid from 01.03.2021	Version 3	page 1 from 9

common, unified digital marketing strategy;
3.3. A student optimizes the work of digital marketing activities based on the analysis of their effectiveness.

Content of the Course

No.	Subjects	Contact hours, video, audio lessons	Distance learning	Exercises, self-assessment questions and tests	Individual task – remote discussion. Description of the individual task is available in the E-studies	Test
1.	History, benefits, terminology and types of digital marketing.	8	4	3	1	2
2.	The role of websites and applications in digital marketing		4	2	2	
3.	Organic social network marketing		4	2	3	
4.	Paid social network marketing		4	2	3	
5.	Google digital marketing solutions		4	3	2	
6.	Digital marketing platforms, tools and self-study		4	1	3	
7.	Development of digital marketing strategy		4	2	2	
8.	Analysis of digital marketing effectiveness		4	3	1	
TOTAL:		8	36	18	18	2
80						

Mastering the course and successfully passing examination, student is capable of (*knowledge, skills and competencies*)

Study Results:	Evaluation Criteria		
	(40-69%)	(70-89%)	(90-100%)
Knowledge Recognize the benefits of using digital marketing and its unique features. Understand and master the specific terminology of digital marketing. Recognize different	Understands the most important digital marketing terms. Recognizes at least 3 types, methods and tools	Able to recognize the benefits and unique features of digital marketing. Understands digital marketing terms.	Able to recognize the advantages and unique features of digital marketing, interpret them creatively. Fully

<p>types of digital marketing, platforms and channels. To optimize the operation of digital marketing activities based on the analysis of their effectiveness</p>	<p>of digital marketing.</p>	<p>Recognizes at least 5 types, methods and tools of digital marketing.</p>	<p>understands digital marketing terminology. Recognizes a wide range of digital marketing types, methods and tools.</p>
<p>Skills Use digital tools and methods for organizing communication and marketing. Identify the company's target audience in the digital environment and draw up a marketing communication plan. Finds the information you need to run a digital marketing campaign.</p>	<p>Uses 1-3 digital marketing techniques, channels and tools. Defines simple digital marketing goals and is able to reach the target audience of one criterion. Able to determine if a digital marketing campaign has achieved its goal.</p>	<p>Uses 3-5 digital marketing techniques, channels and tools to achieve a common goal. Able to set different digital marketing goals, select and reach specific target audiences. Able to determine whether a digital marketing campaign has achieved its goal, interpret the results and use them to optimize marketing activities.</p>	<p>Uses a wide range of digital marketing methods, channels and tools to achieve digital marketing goals. Able to set different, interrelated goals for digital marketing activities, is able to select specific, effective target audiences. Is able to determine whether the digital marketing campaign has achieved its goal, freely interprets the results, uses the obtained data for further optimization and efficiency of marketing activities.</p>
<p>Competences Apply various types of digital marketing, channels and tools to achieve certain marketing goals taking into account the chosen target audience. Use different types of digital marketing, channels and tools, integrating them into a common, unified digital marketing strategy. To optimize the work of digital marketing activities based on the analysis of their effectiveness.</p>	<p>Uses 1-3 of digital marketing types, tools and channels to achieve marketing goals, depending on the chosen target audience. Include relevant marketing types, tools and channels in the overall marketing strategy. Able to use activity analysis to make improvements to future marketing</p>	<p>Uses most of the digital marketing types, tools and channels to achieve marketing goals based on the chosen target audience. Incorporate relevant marketing types, tools and channels into the overall marketing strategy, setting clear priorities. Able to proactively use activity analysis</p>	<p>Uses all appropriate types of digital marketing, tools and channels to achieve marketing goals, taking into account the selected target audience, promotes their mutual synergy. Incorporate relevant marketing types, tools and channels into the overall marketing strategy, develop a marketing strategy</p>

	campaigns.	to optimize current and future marketing activities.	focusing on the most effective solutions to achieve the goal of the activities. Proactively uses activity analysis, systematically incorporates results testing and campaign optimization into digital marketing strategy.
--	------------	--	---

Acknowledgement of the obtained study results

Study Results	1.1.– 1.3	2.1.-2.3.	3.1.-3.3.
Evaluation Method			
Moodle discussions/tasks	X	X	X
Test	X	X	X

Core Literature

1.	Dž.Hārts, Dr.B.Dausta “Panākumu plāns eMārketing”, SIA Lietišķās informācijas dienests, 2007.
2.	D.Shaffey, F.Ellis- Chndwick”Digital Marketing, Strategies, Implementaion and Practice”, Pearson, London, 2016.
3.	Allen, J. (2020, January 20). The History of Social Media - Where did it all start? Future Mrketing. https://www.future-marketing.co.uk/the-history-of-social-media/
4.	Audiense Ltd. (n.d.). <i>Unique consumer insights and engagement, to help you grow.</i> https://audiense.com/
5.	Bartley, L. (2019, October 11). Which Facebook ad objective should I choose? <i>Agorapulse.</i> https://www.agorapulse.com/blog/facebook-ad-objective-choices
6.	Chaykowski, K. (2018, January 12). Facebook focuses news feed on friends and family, curbing the reach of brands and media. Forbes. https://www.forbes.com/sites/kathleenchaykowski/2018/01/11/facebook-focuses-news-feed-on-friends-and-family-curbing-the-reach-of-brands-and-media/#29ea97e05b69
7.	Clement, J. (2020, April 1). Number of social media users worldwide 2010-2021. Statista. https://www.statista.com/statistics/278414/number-of-worldwide-social-network-users/
8.	Clement, J. (2020, February 3). Global digital population 2020. https://www.statista.com/statistics/617136/digital-population-worldwide/
9.	Cooper, P. (2020, February 5). How the Facebook algorithm works in 2020 and how to work with it. Hootsuite. https://blog.hootsuite.com/facebook-algorithm/
10.	Edosomwan, S., Prakasan, S. K., Kouame, D., Watson, J., & Seymour, T. (2011). The history of social media and its impact on business. <i>Journal of Applied Management and entrepreneurship</i> , 16(3), 79-91.

11.	Elharar, N. (2020, January 02). How to create a digital marketing budget plan. Outbrain. https://www.outbrain.com/blog/marketing-budget-planning/
12.	Facebook (n.d.). How do I link or unlink a group from my Facebook Page? Facebook Help Center. https://www.facebook.com/help/742706805906818
13.	Facebook for Business (2020). Create a sponsored message. https://www.facebook.com/business/help/630500673789880
14.	Facebook for Developers. (n.d.). <i>Developer tools</i> . https://developers.facebook.com/tools
15.	Facebook Help Center. (n.d.). https://www.facebook.com/help/
16.	Facebook. (n.d.). <i>Advertising policies</i> . https://www.facebook.com/policies/ads/#
17.	Facebook. (n.d.). Audience insights: Interactive Facebook insights tool. https://www.facebook.com/business/insights/tools/audience-insights Kaushik, A. (2007). <i>Web analytics: An hour a day</i> . Indianapolis, IN: Sybex
18.	Fiegerman, S. (2019, February 7). Twitter records its first annual profit, but it is losing millions of users. https://edition.cnn.com/2019/02/07/tech/twitter-earnings-q4/index.html
19.	Finn, A. (2019). 9 ways Facebook creative hub will energize your social ads. WordStream. https://www.wordstream.com/blog/ws/2017/04/24/facebook-creative-hub
20.	Forsey, C. (n.d.). Google Tag Manager: A Simple Tutorial. <i>Hubspot</i> . https://blog.hubspot.com/marketing/google-tag-manager-guide
21.	Frost, A. (2019, December 16). The ultimate guide to google search console in 2020. Hubspot. https://blog.hubspot.com/marketing/google-search-console
22.	Gofman, A., Moskowitz, H. R., & Mets, T. (2009). Integrating science into web design: consumer-driven web site optimization. <i>Journal of Consumer Marketing</i> , 26(4), 286–298. doi: 10.1108/07363760910965882
23.	Google. (n.d.). About app campaigns. https://support.google.com/google-ads/answer/6247380
24.	Google. (n.d.). About Google Ads campaign types. https://support.google.com/google-ads/answer/2567043?hl=en
25.	Google. (n.d.). About Shopping campaigns and Shopping ads. https://support.google.com/google-ads/answer/2454022
26.	Google. (n.d.). About the Google Display Network. https://support.google.com/google-ads/answer/2404190
27.	Google. (n.d.). About the Google Search Network. https://support.google.com/google-ads/answer/1722047
28.	Google. (n.d.). About video campaigns. https://support.google.com/google-ads/answer/6340491
29.	Google. (n.d.). Custom Surveys for Consumer Insights. https://marketingplatform.google.com/about/surveys/
30.	Google. (n.d.). Dashboarding & Data Visualization Tools. https://marketingplatform.google.com/about/data-studio/
31.	Google. (n.d.). End to end campaign management. https://marketingplatform.google.com/about/display-video-360
32.	Google. (n.d.). Google Tag Manager fundamentals. https://analytics.google.com/analytics/academy/course/5
33.	Google. (n.d.). How Search organizes information. https://www.google.com/search/howsearchworks/crawling-indexing/
34.	Google. (n.d.). My business - Drive customer engagement on google. https://www.google.com/intl/lv_lv/business/
35.	Google. (n.d.). Targeting your ads. https://support.google.com/google-ads/answer/1704368

36.	Google. (n.d.). Website, A/B testing & optimization tools. https://marketingplatform.google.com/about/optimize/
37.	Gotter, A. (2019, March 25). Twitter ads: The always updated guide for marketers. <i>AdEspresso</i> . https://adespresso.com/blog/twitter-advertising-a-complete-guide/
38.	Hale, B. (n.d.). 5 phases of the marketing funnel: From awareness to advocacy. https://www.linkedin.com/pulse/5-phases-marketing-funnel-from-awareness-advocacy-breanna-bremer-mba/
39.	Hampton, K. N., Goulet, L. S., Rainie, L., & Purcell, K. (2011). Social networking sites and our lives (Vol. 1). Washington, DC: Pew Internet & American Life Project.
40.	Hootsuite Inc. (n.d.). <i>Social Media Marketing & Management Dashboard</i> . https://hootsuite.com/
41.	Hosch, W., & Hall, M. (2020, May 11). Google. In Britannica.com dictionary. https://www.britannica.com/topic/Google-Inc
42.	Huddleston, T. (2019, January 30). This is how much it costs to air a commercial during the 2019 Super Bowl. CNBC Make It. https://www.cnbc.com/2019/01/30/how-much-it-costs-to-air-a-commercial-during-super-bowl-liii.html
43.	Instagram (n.d.). About Instagram Shopping. Instagram Help Center. https://help.instagram.com/191462054687226
44.	Kramer, B. (2017, March 26). <i>There is no more B2B or B2C: It's human to human, H2H</i> . https://bryankramer.com/there-is-no-more-b2b-or-b2c-its-human-to-human-h2h/
45.	Lexico. (n.d.). Public relations. In Lexico. https://www.lexico.com/definition/public_relations
46.	LinkedIn Learning. (n.d.). https://www.linkedin.com/learning/
47.	LinkedIn Marketing Solutions. (n.d.). Ad targeting. https://business.linkedin.com/marketing-solutions/ad-targeting
48.	LinkedIn Marketing Solutions. (n.d.). <i>Market to who matters</i> . https://business.linkedin.com/marketing-solutions
49.	LinkedIn Marketing Solutions. (n.d.). <i>Sponsored Messaging</i> . https://business.linkedin.com/marketing-solutions/sponsored-messaging
50.	LinkedIn Marketing Solutions. (n.d.). <i>What you can do with sponsored content</i> . https://business.linkedin.com/marketing-solutions/native-advertising
51.	LinkedIn. (n.d.). LinkedIn Page Analytics – overview. https://www.linkedin.com/help/linkedin/answer/4499/linkedin-page-analytics-overview
52.	LinkedIn. (n.d.). Reporting and Analytics. https://business.linkedin.com/marketing-solutions/reporting-analytics
53.	Lua, A. (2020, April 6). Facebook messenger marketing: 7 ideas you can try today. Hootsuite. https://buffer.com/library/facebook-messenger-marketing
54.	Mailchimp (n.d.). <i>Create effective emails and test them with Mailchimp</i> . https://mailchimp.com/email-marketing
55.	Merriam-Webster (n.d.). Marketing. In Merriam-Webster.com dictionary. https://www.merriam-webster.com/dictionary/marketing
56.	Merriam-Webster. (n.d.). Social networking. In Merriam-Webster.com dictionary. https://www.merriam-webster.com/dictionary/social%20networking
57.	Newberry, C. (2020, January 23). How to define your target market: A guide to audience research. https://blog.hootsuite.com/target-market/
58.	O'reilly, T. (2005). Web 2.0 compact definition. Radar. http://radar.oreilly.com/2006/12/web-20-compact-definition-tryi.html
59.	O'Toole, J. (2014). Mobile apps overtake PC Web usage in U.S. CNN Business. https://money.cnn.com/2014/02/28/technology/mobile/mobile-apps-internet/

60.	Obar, J.A. & Wildman, S. (2015). Social media definition and the governance challenge: An introduction to the special issue. <i>Telecommunications policy</i> , 39(9), 745-750.; Quello Center Working Paper 2663153. https://ssrn.com/abstract=2663153
61.	Oetting, J. (n.d.). YouTube Ads for beginners: How to launch & optimize a YouTube video advertising campaign. <i>HubSpot</i> . https://blog.hubspot.com/marketing/youtube-video-advertising-guide
62.	Optinmonster. (n.d.). <i>Lead generation made easy for marketers</i> . https://optinmonster.com/features/
63.	Oxford Learner's Dictionaries (n.d.). Landing page. In Oxford Learner's Dictionaries.com. https://www.oxfordlearnersdictionaries.com/definition/english/landing-page
64.	Patel, N. (2020, January 23). How to set up a Google Search Network campaign (the right way). <i>Neilpatel</i> . https://neilpatel.com/blog/how-to-set-up-a-google-search-network-campaign-the-right-way/
65.	Patel, N. (2020, March 31). 5 steps to building a successful organic traffic pipeline. <i>Neilpatel</i> . https://neilpatel.com/blog/5-steps-to-building-a-successful-organic-traffic-
66.	Patel, N. 4 (2020, January 24). Google Analytics goal types that are critical to your business. https://neilpatel.com/blog/critical-goal-types/
67.	Patel, N. 4 (2020, January 24). Google Analytics goal types that are critical to your business. https://neilpatel.com/blog/critical-goal-types/
68.	Peter, I. (2004). The history of email. Net History Project. http://www.nethistory.info/History%20of%20the%20Internet/email.html
69.	Reddoch, J. (2011). <i>Small business domination</i> . Lulu.com.: Autor
70.	Rodriguez, S. (2020, February 16). Mark Zuckerberg shifted Facebook's focus to groups after the 2016 election, and it's changed how people use the site. <i>CNBC</i> . https://www.cnbc.com/2020/02/16/zuckerbergs-focus-on-facebook-groups-increases-facebook-engagement.html
71.	Rosul, D. (n.d.). What are the popular types and categories of apps. <i>ThinkMobiles</i> . https://thinkmobiles.com/blog/popular-types-of-apps/
72.	Sehl, K. (2019, November 1). How to Write a Good Twitter Bio: Tips, Ideas, and Examples. Retrieved from https://blog.hootsuite.com/twitter-bio-ideas/
73.	Smith, L. (2019). 8 audience targeting strategies from digital marketing experts. https://www.wordstream.com/blog/ws/2019/04/15/audience-targeting
74.	Socialflow. (n.d.). <i>Social media solutions for publishers & media companies</i> . http://www.socialflow.com/
75.	Specht, B. (2019) [Infographic] The 2019 Email Client Market Share. <i>Litmus</i> . https://www.litmus.com/blog/infographic-the-2019-email-client-market-share/
76.	Sproutsocial. (n.d.). Social Media Management Tools. https://sproutsocial.com/social-media-management/
77.	Statcounter. (n.d.). Search engine market share worldwide [Infographic]. https://gs.statcounter.com/search-engine-market-share
78.	Stelzner, M. (2019, March 30). Is Facebook organic marketing dead? <i>Social Media Examiner</i> . https://www.socialmediaexaminer.com/is-facebook-organic-marketing-dead-mari-smith/
79.	Tweepi. (n.d.). Tweepi's features. https://tweepi.com/features
80.	Twitter Analytics. (n.d.). https://analytics.twitter.com/about
81.	Twitter for Business. (n.d.). <i>Twitter tips, tools, and best practices</i> . https://business.twitter.com/
82.	Twitter for Business. (n.d.). <i>Twitter tips, tools, and best practices</i> . https://business.twitter.com/
83.	Twitter. (n.d.). Analytics. https://business.twitter.com/en/analytics.html

Additional Literature

1.	Adikesavan, T. A. (2014). Management information systems: best practices and applications in business. New Delhi: PHI Learning.
2.	Audiense Ltd. (n.d.). <i>Audience intelligence solutions</i> . https://resources.audiense.com/audience-intelligence-solutions
3.	Balkhi, S. (2019, July 9). How to choose the best domain name (14 Tips and Tools).Wpbeginner. https://www.wpbeginner.com/beginners-guide/tips-and-tools-to-pick-the-best-domain-for-your-blog/
4.	Barnhart, B. (2020, January 30). How Hashtags on Facebook Still Work for Businesses.Sproutsocial. https://sproutsocial.com/insights/hashtags-on-facebook/
5.	Barnhart, B. (2020, May 14). 41 Must-have digital marketing tools to help you grow. <i>Sproutsocial</i> . https://sproutsocial.com/insights/digital-marketing-tools/
6.	Barnhart, B. (2020, May 15). 10 of the best social media analytics tools for marketers. <i>Sprout social</i> . https://sproutsocial.com/insights/social-media-analytics-tools/
7.	Brown, B. (2013). Complete guide to Google advertising including tips, tricks, & strategies to create a winning advertising plan. Ocala: Atlantic Publishing Group.
8.	Cook, K. (2020, April 27). 19 of the best landing page design examples you need to see in 2020. Hubspot. https://blog.hubspot.com/marketing/landing-page-examples-list
9.	Cooper, P., & Shannon. (2020, January 27). How to create a social media content calendar: Tips and templates. Hootsuite. https://blog.hootsuite.com/how-to-create-a-social-media-content-calendar/
10.	Facebook for Business. (n.d.). <i>Help, Support and Troubleshooting</i> . https://www.facebook.com/business/help
11.	Fairbrother, P. (2018, June 11). The 2018 guide to Facebook Analytics. <i>Adespresso</i> . https://adespresso.com/blog/facebook-analytics
12.	Frost, A. (2019). The Ultimate Guide to Google Analytics in 2020. <i>Hubspot</i> . https://blog.hubspot.com/marketing/google-analytics
13.	Frost, A. (n.d.). The Ultimate Guide to Google Analytics in 2020. Hubspot. https://blog.hubspot.com/marketing/google-analytics
14.	Gebel, M. (2019, September 6). How to use Google Trends to measure what people are searching for on Google and compare popular search terms. <i>Business Insider</i> . https://www.businessinsider.com/how-to-use-google-trends
15.	Girard, A. (n.d.). The top 13 best email marketing services in 2020. Hubspot.com. https://blog.hubspot.com/marketing/best-email-marketing-services
16.	Google. (n.d.). How to use the Keyword Planner tool. (n.d.). https://ads.google.com/home/resources/using-google-ads-keyword-planner
17.	Google. (n.d.). Improve your performance on Google Search. https://search.google.com/search-console/about
18.	HubSpot. (n.d.). 2020 marketing statistics, trends & data - the ultimate list of digital marketing stats. https://www.hubspot.com/marketing-statistics
19.	Molla, R. (2020, January 6). Tech companies tried to help us spend less time on our phones. It didn;t work. Vox. https://www.vox.com/recode/2020/1/6/21048116/tech-companies-time-well-spent-mobile-phone-usage-data
20.	Moz (n.d.). External Links - SEO Best Practices 2020. Moz. https://moz.com/learn/seo/external-link
21.	Newberry, C. (2020, April 3). 17 Instagram marketing tips you can't afford to ignore. Hootsuite. https://blog.hootsuite.com/instagram-marketing/

22.	Newberry, C. (2020, March 13). Facebook analytics and insights: A guide for beginners. Hootsuite. https://blog.hootsuite.com/facebook-analytics-insights-beginners-guide/
23.	Optimizw Smart. (2020, May 25). Complete Guide to E-Commerce Tracking in Google Analytics. https://www.optimizesmart.com/e-commerce-tracking-works-google-analytics-ultimate-guide/
24.	Patel, N. (2020, January 24). Secrets that'll boost your facebook organic reach. Neilpatel. https://neilpatel.com/blog/13-secrets-thatll-boost-your-facebook-organic-reach/
25.	Patel, N. (2020, May 4). 12 competitor analysis tools that will improve your traffic. <i>Neilpatel.com</i> . https://neilpatel.com/blog/12-competitor-analysis-tools-that-will-improve-your-site-traffic/
26.	Perricone, C. (n.d.). The ultimate guide to Google Ads for 2020. <i>Hubspot</i> . https://blog.hubspot.com/marketing/google-adwords-ppc
27.	Sehl, K. (2019, November 18). How to use LinkedIn ads to grow your business: a guide for marketers. <i>Hootsuite</i> . https://blog.hootsuite.com/linkedin-ads-guide/
28.	Sprout social. (n.d.). Twitter Analytics - How to analyze and improve your marketing. https://sproutsocial.com/twitter-analytics/
29.	Surfside PPC. (n.d.). Google display ads: Complete guide for 2020. https://surfsideppc.com/google-display-ads/
30.	Vaughan, P. (2017, July 28). 11 simple (but critical) tips for creating better landing pages. Hubspot. https://blog.hubspot.com/blog/tabid/6307/bid/33927/11-simple-but-critical-tips-for-creating-better-landing-pages.aspx